



# BRIGID'S CLOAK REFUND POLICY

## EXCHANGE AND REFUND POLICY

If a customer is not satisfied with a purchase, Brigidine College will offer an exchange or refund on new uniform items provided that:

1. All uniform items must have been tried on by the student prior to purchase. Brigidine College Uniform Shop does not accept refunds/returns for incorrect sizing.
2. Uniform items are to be returned within 14 days of purchase.
3. All return items must be returned with a receipt. Without a receipt, no refund or exchange can be given.
4. All items must be returned in original, as new condition and in the original packaging with all tags attached.
5. Any defective items must be returned to the Brigidine College Uniform Shop. It is at the discretion of the College as to whether the item will be refunded/replaced/repaired.
6. If a refund is granted, Brigidine College will process the refund using the original payment method.